



**IN THE UNITED STATES PATENT AND  
TRADEMARK OFFICE**

Art Unit 2142  
Examiner Vu, Thong H.

In Re:           Stefaan Valere Albert Coussement  
Case:           P4643  
Serial No.:     09/710,042  
Filed:          11/8/2000  
Subject:        System for Improved Reporting of Communication  
                  Center Presence Information to Prospective Clients

To the Commissioner for Patents  
P.O. Box 1450  
Alexandria VA 22313-1450

Dear Sir:

**RESPONSE B**